

OFFICIAL FILE

For Commission Use Only:

Case:

08 0438

ILLINOIS COMMERCE COMMISSION

COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

2000 JUL 16 P 2:01

ORIGINAL

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint):

WILLIAM MAULDIN SMITH

Against (Utility name):

PEOPLES GAS

As to (Reason for complaint)

PEOPLES IS DEMANDING PAYMENT OF
\$3,146.71 UNFAIRLY AND WITHOUT AN ACCOUNTING
FOR THIS FIGURE, FURTHER CAUSING CONSUMER
LOSS AND DAMAGE BY VIOLATING ILL. PUBLIC POLICY
BY FAILING TO DEAL WITH ME IN GOOD FAITH AND FAIRLY
AND IS DISCRIMINATING AGAINST ME BASED ON RACE
in CHICAGO Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is

2109 W. 51st St. Chgo. Ill. 60609

The service address that I am complaining about is

2109 W. 51st St. Chgo. Ill. 60609

My home telephone is

(773) 925 2366

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

(312) 263 2980

My e-mail address is

NONE

I will accept documents by electronic means (e-mail) ☐ Yes

☒ No

(Full name of utility company) PEOPLES GAS

to the provisions of the Illinois Public Utilities Act.

(respondent) is a public utility and is subject

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

22016CS 5/8 AND 5/10

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☒ Yes ☐ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed. 1. BY LETTER OF 4-25-08 THE I.C.C. INDICATED THAT PEOPLES AND MYSELF, HAD REACHED GROUNDS FOR A MUTUALLY SATISFACTORY RESOLUTION TO MY INFORMAL COMPLAINT.

2. THIS COMPLAINT WAS RELATIVE TO AN ACCOUNTING AND DEPOSIT AMOUNTS.

3. I AGREED WITH MS. SOLEDAD, THE COMPETENT AND COURTEOUS REPRESENTATIVE OF PEOPLES ON A SETTLEMENT FIGURE AND TO SEEK A LOAN FOR THE DOWN PAYMENT ON AN ARRANGEMENT. AND WE AWAITED THE NEXT BILL TO ESTABLISH CURRENT USAGE.

4. THE NEXT BILL ARRIVED ADDING \$1,969.67 INCORRECTLY.

Please clearly state what you want the Commission to do in this case: REQUIRE PEOPLES TO CONDUCT AN ACCOUNTING AS TO THE ACCURATE AMOUNT OF MY BILL AND AWARD ME DAMAGES BECAUSE OF THEIR CODE VIOLATIONS

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: MAY 28, 2008
(Month, day, year)

Complainant's Signature: [Signature]

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

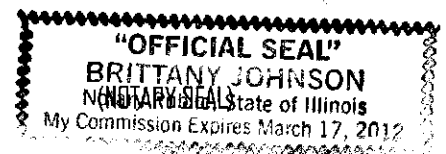
I, WILLIAM MAULDIN SMITH, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

[Signature]
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year)

[Signature]
Signature, Notary Public, Illinois

May 28, 2008



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.